

Checklist: 12 Traits That Define Outstanding Business Communication Instructors

- ☐ Use real-world case studies to illustrate business communication principles.
- ☐ Invite guest speakers from various industries to share practical communication experiences.
- ☐ Incorporate current events into lessons to show real-time applications of communication concepts.
- ☐ Facilitate group discussions to encourage diverse perspectives.
- ☐ Use role-playing exercises for students to practice communication skills in realistic scenarios.
- ☐ Create live projects with real businesses to allow students to apply their learning to actual problems.
- ☐ Teach students how to use digital tools such as social media, email, and online networking.
- ☐ Incorporate VR simulations for immersive business communication experiences.
- ☐ Stay current on communication trends and continuously update course content.
- ☐ Provide tailored, actionable feedback on individual student work.
- ☐ Offer one-on-one coaching sessions for personalized communication support.
- ☐ Implement structured peer review sessions to enhance collaborative learning.
- ☐ Discuss real-world case studies that involve ethical communication dilemmas.
- ☐ Teach students how to develop and apply ethical communication frameworks.
- ☐ Include training in cross-cultural communication ethics to promote global competence.

Chapter 7 (Collaboration and Internal Communication)

LET AI TAKE NOTES: Smarter Meeting Recaps and Action Plans



This infographic, based on *Business Communication Today*, 16th Edition, illustrates how AI tools like Otter and Fireflies streamline meeting documentation—a key theme in Chapters 2 and 7.

Instructors can use this visual to show students how real-time transcription, key point detection, and automatic action items enhance productivity, reduce errors, and improve collaboration in today's fast-paced, tech-enabled workplace.



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